

ARE YOU CURRENTLY SAFE PLACES - YOUTH CERTIFIED?

Anyone who has previously completed
Safe Places is called a
CERTIFIED NEW USER

These users have been allocated an
account in the new Online Portal.

CERTIFIED NEW USERS will receive an
Activation Email with instructions.
This email will be sent to the email address
provided at last certification application.

For more information, visit SafePlaces.ca
or email portal@safeplaces.ca



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ARE YOU CURRENTLY SAFE PLACES - YOUTH CERTIFIED BUT HAVE NOT RECEIVED AN ACTIVATION EMAIL YET?

You may not have received an Activation Email yet because:

- We may not have an up-to-date email address on file for you, therefore have no way to contact you.
- An Activation Email has not been sent yet because your time for recertification is not immediate. Account Activation is prioritized based on expiry date.

If any of the following apply to you, please contact
portal@safeplaces.ca:

- You would like to activate your online account immediately.
- Your certification is expiring soon and you have not received an Activation Email yet.

For more information, visit SafePlaces.ca
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